



08-11-06

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Quilici, et al.

Docket No.: QUAC0002

Serial No. : 09/532,509

Art Unit: 3627

Filed: March 21, 2000

Examiner: McClellan, James

Title: System and Method for Using Voice Over a Telephone to Access, Process, and Carry Out Transactions Over the Internet

August 9, 2006

Assistant Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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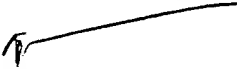
- () under 37 CFR 1.97(b), or
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- (X) under 37 CFR 1.97(c) together with either a:
 - () **Certification** under 37 CFR 1.97(e), or
 - (X) a \$180.00 fee under 37 CFR 1.17(p), or
(After the CFR 1.97(b) time period, but before final action or notice of allowance, whichever occurs first)
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- (X) The Commissioner is authorized to charge any additional fees or credit any overpayment to Deposit Account No. 07-1445 (Order No. QUAC0002). A copy of this sheet is enclosed for accounting purposes.

(X) Applicant(s) submit herewith Form PTO SB/08 -- Information Disclosure Citation together with copies of patents, publications or other information of which applicant(s) are aware, which applicant(s) believe(s) may be material to the examination of this application and for which there may be a duty to disclose in accordance with 37 CFR 1.25.

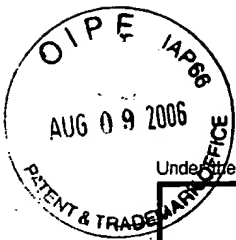
() A concise explanation of the relevance of foreign language patents, foreign language publications and other foreign language information listed on PTO Form 1449, as presently understood by the individual(s) designated in 37 CFR 156(c) most knowledgeable about the content is given on the attached sheet, or where a foreign language patent is cited in a search report or other action by a foreign patent office in a counterpart foreign application, an English language version of the search report or action which indicates the degree of relevance found by the foreign office is listed on form PTO 1449 and is enclosed herewith.

It is requested that the information disclosed herein be made of record in this application.

Respectfully Submitted,


Michael A. Glenn
Reg. No. 30,176

Customer No. 22862



Glenn Patent Group
3475 Edison Way, Ste. L
Menlo Park, CA 94025
Tel. (650) 474-8400
Fax. (650) 474-8401
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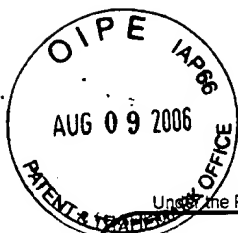
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- PTO SB/08 (2 pages);
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INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use as many sheets as necessary)		Complete If Known	
		Application Number	09/532,509
		Filing Date	March 21, 2000
		First Named Inventor	Quilici, et al.
		Art Unit	3637
		Examiner Name	McClellan, James
Sheet 2	of 2	Attorney Docket Number	QUAC0002

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Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
	A	Ahola, et al. Customer Delivered Value in a Web-Based Supermarket.	
	B	Thachenkary, et al. Successful Product Characteristics for Electronic Commerce: A Taxonomy of Transaction Types. IEEE. 1997.	

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*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

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